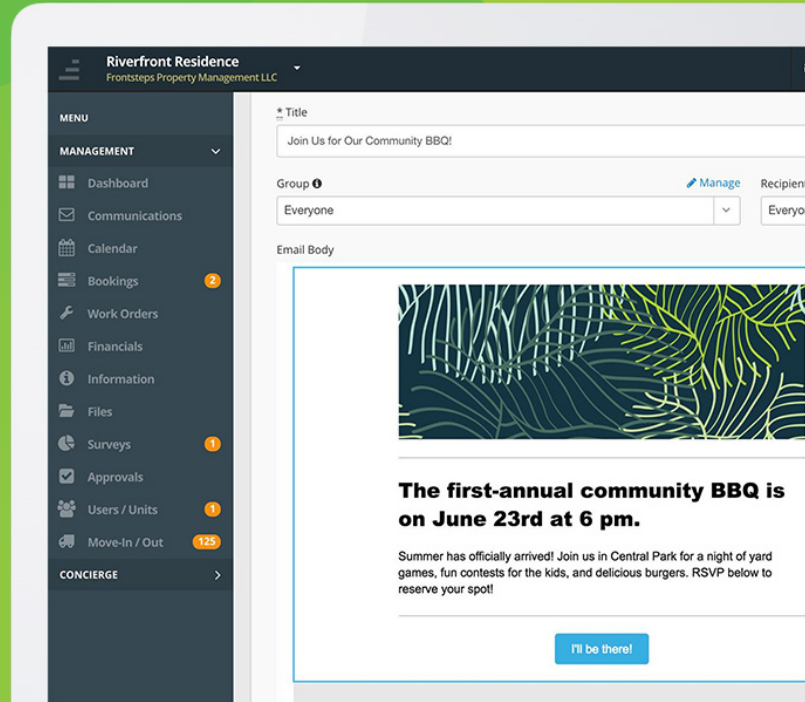


Connect

Powering Safe, Informed, and Efficient Communities

FRONTSTEPS Connect simplifies the lives of property managers and HOAs by automating the manual processes associated with managing a thriving community. Connect was developed to improve the lives of your residents, keeping them informed, engaged, and happy while providing them best-in-class self-service functionality. Spend less time on administrative work, and more time on what's really important: growing your business and building stronger relationships with your residents.



WHO IS CONNECT FOR?

Connect is ideal for communities looking to simplify amenity booking requests and operate at optimal efficiency. Connect includes all of the engagement tools within Community, but provides more robust features aimed at helping you offer the best resident experience possible.

WHY CONNECT?

- Seamless In-App Dues Payment
- Facilitate Resident Engagement
- Convenient Resident Self-Service
- Simplified Resident Communication
- Comprehensive Digital Resource Library
- Streamlined Community Management

WHAT'S INCLUDED IN FRONTSTEPS CONNECT?

Seamless In-App Dues Payment

Say goodbye (and good riddance!) to paper checks and coupons. Residents can pay dues and fees by credit card or ACH through our secure app. Save time, reduce liability and stay NACHA compliant too.

- Integrated payment processing with free ACH
- Self-service payments
- Account balance alerts
- Historic transactional data

Facilitate Resident Engagement

Successful communication is a two-way street. Get feedback from residents, and encourage them to actively communicate with one another, helping create that rare sense of a tight knit neighborhood.

- Customizable surveys
- Communication dashboard
- Android and iOS apps
- Resident classified listings

Convenient Resident Self-Service

Picking up the phone to report maintenance requests is time consuming for your residents and staff. Allow residents to reserve amenities, pay fees, and submit requests with the tap of a finger and digitally track the status of each request ensuring nothing falls through the cracks.

- Amenity bookings
- Maintenance requests
- Architectural changes

Simplified Resident Communication

An informed community is a happy community. Show residents the true value you bring by keeping them up-to-date on all news, events, and things they need to know about within their community.

- Custom multipage website with CMS
- Bulletins with text and email
- Customizable emails
- Community events and amenities calendar

Digital Resource Library

Save paper, and your sanity, by moving to digital document storage. From providing easy access to important documents like FAQs to creating password protected folders, gone are the days of searching through file cabinets for specific documents.

- Digital document storage
- Password protected folders
- Local service and restaurant recommendations
- Google Map integration

Streamlined Community Management

Imagine organizing everything for a single resident, including parking spots, storage lockers, move-in/move-out processes, and much more in one spot. Connect makes it possible to manage everything for a specific user in one convenient location.

- User management
- User adoption
- Accounting integrations
- Voting capabilities for HOA Board approvals

Do you manage condo high-rise properties in your portfolio? Discover how our condo-specific tool, Rise, can simplify the lives of your front desk attendants

[LEARN MORE](#)

